

WIRRAL COUNCIL

HEALTH AND WELLBEING OVERVIEW AND SCRUTINY COMMITTEE:
9 SEPTEMBER 2010

REPORT OF THE CHIEF EXECUTIVE, NHS WIRRAL

**NHS WIRRAL PUBLIC AND PATIENT INVOLVEMENT ANNUAL REPORT
APRIL 2009 – MARCH 2010**

Executive Summary

This report provides an outline of the NHS Wirral Public and Patient Involvement Annual Report April 2009-March 2010 and offers an opportunity for discussion and amendments of the draft report prior to final NHS Wirral board approval mid September

This items falls within the Social Care and Inclusion portfolio.

1 Background

- 1.1 NHS Wirral aims to deliver a patient-centred NHS, in line with the principles enshrined within the NHS Constitution, Lord Darzi's Next Stage Review and the recently published five-year development plan for the NHS (NHS 2010-2015: From Good to Great). To achieve this patients and the public need to be sufficiently well-informed and engaged to access and use their NHS services effectively and appropriately to meet their health needs. They need to be able to contribute meaningfully in helping to shape services and decisions that affect their current and future health and wellbeing.
- 1.2 A Patient and Public Involvement (PPI) Committee is in place to assure the PCT Board that the PCT involves patients and the public in a planned and proactive way, which is integrated with other local partners wherever possible and co-ordinated with staff engagement activities as appropriate. Part of its role is to ensure the PCT and its providers are shaping services around the needs and preferences of individual users, patients, their families and their carers. The attached report is a draft of the Annual Report of the PPI Committee for 2009/10.
- 1.3 The duty for NHS Wirral to report on user involvement in commissioning decisions is set out in the NHS Act 2006 under section 242A. This duty requires the PCT to report on: any involvement or consultation, carried out by any person, that influences any commissioning decisions or relevant decisions it makes.

- 1.4 The NHS Wirral Public and Patient Involvement Annual Report April 2009 - March 2010 has been produced to meet this duty. The duty to report does not extend to all involvement activity; for example, information provision and hence this activity is not included in the report

2 Overview of report

- 2.1 The report contains an outline of the different mechanisms used to facilitate involvement within NHS Wirral including the Membership Scheme, Patient Participation Groups, National Patient Survey Information and Co-coordinating complaints, compliments and comments.
- 2.2 Tables are included summarising the consultations carried out during 2009/10 which informed key commissioning decisions and service developments. Examples are given from our commissioning teams, provider services, primary care services and practice based commissioning.
- 2.3 Current consultation activity that is underway is detailed within the report as are future plans for 2010/11 and beyond.
- 2.4 The report is intended as a public document and achieving the balance between detailing all activity and ensuring the report is suitable for the audience was a challenge. It is hoped that through detailing the various mechanisms for involvement and engagement and reporting on key service changes that have occurred will enable NHS Wirral to meet its statutory duty whilst producing an informative publication for Wirral residents.

3 Consultation

- 3.1 The draft report has been presented to a range of stakeholders for comment prior to the production of this latest version. Comments have been received from NHS Wirral Corporate Directors Group, NHS Wirral Patient and Public Involvement Committee, Wirral Carers Association, and Wirral LINK.

4 Financial Implications

None.

5 Staffing Implications

None.

6 Equal Opportunities Implications/Health Impact Assessment

All major service developments are subject to an Equality Health Assessment and Impact Assessments have been carried out on the programmes referred to within this proposal.

7 Community Safety Implications

Public involvement in more deprived areas and with disadvantaged groups is essential in addressing short and long-term health issues that can lead to or exacerbate community safety.

8 Local Agenda 21 Implications

None.

9 Planning Implications

None.

10 Anti Poverty Implications

Public involvement in more deprived areas and with disadvantaged groups is essential in addressing short and long-term health issues that can lead to or exacerbate worklessness.

11 Social Inclusion Implications

As above, public and patient involvement can help to address some of the particular needs of specific communities, and improve some of the health and service access factors that can lead to social exclusion

12 Local Member Support Implications

None.

13 Health Implications

NHS Wirral strives to develop services which meet the health aspirations of patients and the public, the Council and key stakeholders through patient and public involvement.

14 Background Papers

Appendix 1 - Draft NHS Wirral Public and Patient Involvement Annual Report April 2009-March 2010 attached.

15 Recommendations

That the Committee

- (1) notes the contents of the report and provides feedback on the format and content of the report by no later than Friday 10 September 2010.
- (2) notes that final approval will be sought by NHS Wirral's Board on Tuesday 14 September 2010.

KATHY DORAN
Chief Executive - NHS Wirral